

# Questions & Answers



## WORLD WIDE RIVER EXPEDITIONS

625 Riversands Rd. / Moab, Utah 84532  
(435) 259-7515 (800) 231-2769  
info@worldwideriver.com

### CATARACT CANYON COLORADO RIVER

#### TRIP INFORMATION

##### **Q. WHERE DOES THE TRIP BEGIN AND END?**

**A.** The Cataract Canyon Trip begins and ends in Moab, Utah.

##### **Q. WHERE DO I MEET THE TRIP?**

**A.** The trip meets in Moab, Utah and can be reached via Salt Lake City, UT or Grand Junction, CO. It is generally less expensive to fly into Salt Lake, whereas flying into Grand Junction is closer and a much quicker drive to Moab by car. Flight service is also available into Canyonlands Air Field (about 20 miles north of Moab on Hwy 191) through Salt Lake City. Rental cars and shuttle services are available at each airport. Driving time to Moab from Grand Junction is two hours by traveling west on I-70 then turning south on Hwy 191. Driving time from Salt Lake is four hours traveling south on I-15 to the Price/US 6 exit to east I-70 then south on Hwy 191. For directions you can look up our address on google maps, gps, etc, or if you do not have access to those feel free to email or call. We are located at the very end of Riversands Rd. **Our office is in a residential area so please drive slowly, especially into the parking area**

##### **Q. DO I NEED TO CHECK IN?**

**A.** Please give us a call the day before your trip, at our local phone number 259-7515 to check in and come by our office to collect your gear.

##### **Q. WHERE SHOULD I STAY IN MOAB?**

**A.** If you need to stay in Moab the night before or after your trip, a full list of hotels and campgrounds can be found at [www.discovermoab.com](http://www.discovermoab.com). You can also find all transfer and shuttle info on this site if needed. Our website also has more information. If you need recommendations, feel free to contact us. **All overnight accommodations are the responsibility of the client or the travel agent.**

##### **Q. WHAT KIND OF WEATHER CAN WE EXPECT? WILL IT RAIN?**

**A.** The temperatures in the summer generally range from 80-110 degrees during the day with 70-85 degrees at night. July and August are warmer than June. Rain is not common during the summer months. The weather forecast can give you an idea of what to expect. If the forecast indicates rain come prepared because when it rains, it usually rains hard.

##### **Q. HOW WARM IS THE WATER?**

**A.** The water temperature in June is around 50-60 degrees. In July and August the water can be 65-80 degrees.

##### **Q. WHAT WILL WE BE THE ITINERARY?**

**DAY 1:** The meeting time is approximately 7:30 a.m. at our office. An exact meeting time will be available when you check in the day before your departure. Those who have their own vehicles will be given directions to our office where cars can be safely parked for the duration of your river trip. If you don't have a car we can provide transportation to our office. Once at our office, after everyone has had sufficient time to pack their bags, we will leave for the 30 minute ride river put-in. At the river, you will meet the trip leader and guides, have an orientation on river safety and then launch the trip. The rest of day is spent rafting through the beautiful canyons of the Colorado River. It is a flat water day so be sure to bring a book, game or something small you can do on the boat.

**DAY 2-4:** During the course of your 3-, 4-, or 5-day river trip, activities that you may be involved in are hikes to waterfalls, Indian dwelling sites, the Loop, spectacular side canyons or engaging in swimming, water fights, sunbathing or simply relaxing.

**LAST DAY:** Cross Lake Powell to take out point at the Hite Marina, arriving in early afternoon. After unloading the rafts, those taking the scenic charter flight option will fly back to Moab by approximately 4:00 p.m. Those having their car shuttled from Moab to Hite Marina should make arrangements ahead of time with our office.

##### **Q. WHAT ARE THE CLASSIFICATIONS OF THE RAPIDS?**

**A.** Cataract Canyon is a class III-V section of whitewater. We get numerous calls asking about the classification of rapids. Often, clients have participated in a paddle raft experience on the smaller, mountain streams, located in their areas where the difficulty of the river is graded I-VI, with VI being unrunnable. Such a grading system doesn't work very well on the larger rivers (Colorado & Green Rivers) as we've never encountered a VI, even during periods of extreme high water. What may be classified as a potential six, quickly drops to a five, then a four, three and two. As the summer wears on, the level of the river drops dramatically. The best gauge we can give is that the rivers we operate on are at their highest, fastest and meanest level early in the season (late May through late June) and at their lowest level in July and August.

##### **Q. WHAT KIND OF BOATS WILL WE BE IN?**

**A.** On this section of the Colorado we use larger motorized pontoon boats in higher water. When the water drops the main boat for this section is an 18 ft. oar powered raft where the guide does all the driving. On all trips a motor is used for some parts

##### **Q. WILL WE BE ALLOWED TO SWIM ALONG THE WAY?**

**A.** Swimming will be part of your trip. Your guide will let you know when it is safe to swim. **When exiting the raft into the water always go feet first.**

##### **Q. DO WE HAVE TO WEAR LIFEJACKETS ALL THE TIME, AND CAN WE BRING OUR OWN?**

**A.** Lifejackets are an absolute necessity any time you are in the water, including time in camp when you want to play in the river. We are required to use Coast Guard approved, Type V, whitewater jackets, so please don't bring your own.

##### **Q. WHAT PERSONAL EQUIPMENT DO I NEED FOR THE TRIP?**

**A.** Each guest should bring the clothing and personal toiletry items they would need for the duration of their trip. A complete packing list is available on our website. It is best to bring the items in a soft sided nylon bag or duffle no bigger than 12"X12"X24" especially for transportation if flying back to Moab.

##### **Q. SHOULD I BRING A CAMERA?**

**A.** We encourage you to bring a camera to record your river adventure. To protect your camera, store it in two zip-lock bags. On the river, dry bags will be provided by WWRE for easy access and storage.

##### **Q. ARE TENTS PROVIDED?**

**A.** Your guides will bring along enough tents for two people per tent plus a few extra for those traveling alone. These are comfortable, roomy tents available for your use. As the guides have the communal camp to set up, passengers will set up their own tents.

##### **Q. WHAT EQUIPMENT WILL I RECEIVE?**

**A.** Large dry bag for clothing and gear  
Sleeping bag, foam pad or cot, tarp  
Small Personal dry bag for easy access  
A souvenir mug you may keep  
The small dry bag is 7.5"Wx13"H. It is the storage unit on the raft that is available to you during the course of the day. The dry bag, which contains your soft nylon bag items, sleeping bag and foam pad will be secured to the raft during the day and not accessible except in camp.

##### **Q. WHEN WILL I RECEIVE MY CAMPING GEAR?**

**A.** The camping gear will be already packed with your sleeping bag and ground cloth and will be given to you when you come by our office the day before your departure. The bags are numbered for your convenience. Once you take a bag you will need to remember the number so you will be able to claim your personal equipment each evening.

**Q. WHAT ARE THE TOILET FACILITIES LIKE?**

**A.** For your comfort and convenience, a portable toilet is set up in camp. Usually it's in a "John" tent, but sometimes it's in a secluded place behind a large rock or clump of trees. The toilet is available each evening and morning and for emergencies during the day. Our guides (both male and female) are sensitive to the unique challenges that may be encountered by women while traveling in a wilderness area. Please don't hesitate to ask them if there are questions concerning these issues. They are willing to help when needed. It is helpful for women to wear 2 piece swimsuits and/or have a skirt or wrap around sarong to wear while on the trip for more privacy. Ziploc bags are handy for storage and disposal of feminine hygiene products.

**Q. ARE THERE CREEPY CRAWLIES AND CRITTERS ON THE RIVER?**

**A.** Typically, this part of the river isn't known for too many insects. It is a good idea, though, to bring bug spray for the occasional time that there are some bugs out.

**Q. CAN WE TAKE A SHOWER?**

**A.** The only clean water we bring is for drinking and cooking. You can bathe in the river using biodegradable soap if at all possible. When the water is cold baby wipes work well for getting the major dust and river water off.

**Q. CAN WE HAVE A FIRE IN CAMP?**

**A.** Campfires are not part of our program unless the weather is unusually cold. This trip has many restrictions on fires, so if a fire is needed the guides will be the ones to set it up. It also does not get dark until almost 10 pm, with the sun setting about 9:15 pm.

**Q. WHAT DO WE DO IF ONE OF OUR GROUP NEEDS FIRST AID?**

**A.** Our guides are all trained in Advanced Wilderness First Aid, CPR and will have a first aid kit with them. Protocols are in place in the event of an emergency while on the river.

**Q. IS WATER PROVIDED?**

**A.** Water is available on the boats each day and lemonade is available in camp. You may bring other beverages. Because of limited space available on the rafts, we recommend only bringing 2 six-packs of cans per person. Drinks are placed in a drink cooler as space is available. Other drinks like coffee, tea or hot chocolate may be available in camp, in addition to the water and lemonade. Any wine or liquor will need to be packed in your dry bag.  
**PLEASE TRY NOT TO BRING GLASS.**

**NOTE:** Consumption of too much alcohol by some individuals can destroy the full enjoyment of a wilderness river trip for other passengers. A person has less control in dangerous situations when excessive amounts of alcohol have been consumed. If you view excessive consumption of alcoholic beverages an essential element in your wilderness experience, we suggest that you charter a private trip.

**Q. WHAT MEALS ARE PROVIDED AND WHAT KIND OF FOOD WILL WE HAVE?**

**A.** Meals start with lunch the first day and end with lunch the last day. Lunch each day may consist of a make it yourself sandwich buffet, with lunch meats, cheese, tomatoes, lettuce, onions, pickles, breads, etc, bean wraps or chicken wraps. We also serve fruits, chips, cookies and lemonade. Breakfast might be blueberry pancakes, sausage, melon, or French toast, continental which is yogurt, cereal, oatmeal, fruit, etc., or egg mcrivers consisting of an English muffin, eggs, and sausage. Dinner may include a pasta night, chicken night, steak night, green salad, vegetables and dessert, which is served about an hour after dinner. You will not go hungry and we do our best to keep you from standing in long lines for your meals.

**Q. WHAT IF WE HAVE FOOD ALLERGIES?**

**A.** If we know about food allergies in advance, we can make accommodations to our menus for the safety of those with allergies. If your food allergy is severe, we suggest you bring a few of your favorite food items and we can help you transport them on the river for you to use when necessary. The only peanut products we use are peanut butter for sandwiches. Those with a peanut allergy can go through the lunch line first. For those with gluten allergies we suggest bringing your own favorite brand of gluten free bread, noodles for pasta night, and supplemental breakfast items.

**Q. WILL I NEED MONEY ONCE I LEAVE THE HOTEL?**

**A.** River maps, t-shirts, sunglasses, sunscreen, squirt guns, and other items are available in our company store before and after your trip. You may want to keep some money with you for gratuities for your guides. Do not bring anything that you cannot afford to lose - airline tickets, car keys, wallets, jewelry, etc. We suggest bringing a photo ID and a credit card for emergency purposes only. Keys can be left safely in our office at the beginning of the trip.

**Q. ARE THERE MAPS AVAILABLE TO PURCHASE BEFORE THE TRIP?**

**A.** There is an excellent waterproof map available through our office. It provides a mile-by-mile description of the historical and some geological aspects of the river. The map covers a much larger section of the river than we actually run and is a beautiful and useful souvenir of your trip. This is the same map your guide uses. This map is available in our office at the beginning of your trip.

**Q. WHAT ABOUT GRATUITIES?**

**A.** You should never feel that a gratuity is automatically expected from you, but it is a great way to acknowledge excellent service. Our guides work hard to make each expedition a memorable and rewarding experience for you. May we suggest \$10-\$20 per person per day given to your trip leader who will then distribute it evenly with all the guides on your trip.

**Q. WHAT DO I DO WITH MY EXCESS LUGGAGE?**

**A.** Excess luggage may be stored at your hotel. If your hotel does not provide storage, we can arrange for storage at our office. If you are driving to Moab, luggage can be locked in your car and parked at our warehouse parking area during your river trip.

**Q. WHEN IS OUR PAYMENT DUE AND CAN WE GET A REFUND IF WE NEED TO CANCEL?**

**A.** A deposit is due at the time of the reservation and full payment is due 30 days prior to your launch date. We will gladly refund your deposits and full payments, less a \$50.00 per person cancellation fee, for written (email) notification of cancellation received 60 days prior to your departure date. Should you cancel between 60 and 21 days prior to your departure date, you will forfeit your deposits. If you cancel within 21 days of tour departure, you will forfeit all monies received by WWRE. No refunds for no shows. Our cancellation policy applies in every instance. We strongly encourage you to purchase trip cancellation insurance. For policy information and to sign up go to [www.travelinsured.com](http://www.travelinsured.com). Cost of insurance is based on the age of the insured and the amount being insured.

**Q. CAN WE CHANGE OUR RESERVATION TO A DIFFERENT DATE?**

**A.** A reservation can be changed to another date for a \$25 per person change of date fee. The reservation must be used by the next full season from the time the original reservation was made. We reserve the right to cancel any trip, with a full refund due to weather, water conditions, or insufficient reservations.

**Release forms:** Although World Wide River Expeditions takes every precaution when it comes to passenger safety, whitewater rafting has some inherent risks. Each participant will be required to sign an acknowledgment of risk form before participating. Parents must sign with minor children.

**Please note your Client Responsibilities: 1) all clients will be required to follow the safety policies and procedures of Raft Moab, Inc. DBA World Wide River Expeditions ('WWRE') and their guides' instructions during activities. 2) All clients will be required to sign a Participant Release of Liability, Waiver of Claims, Assumption of Risks and Indemnity Agreement in favor of WWRE before departing on any trip; and 3) each client agrees and acknowledges when they sign up for a WWRE activity that they have significant responsibility for their own safety and that they agree they are ULTIMATELY RESPONSIBLE for their own safety during participation in an activity.**

If you have additional questions that need to be answered, including inquiries regarding weather, scheduling, equipment or pricing, please feel free to contact us.