

# Questions & Answers



## WORLD WIDE RIVER EXPEDITIONS

625 Riversands Rd. / Moab, Utah 84532  
(435) 259-7515 (800) 231-2769  
info@worldwideriver.com

### 2-DAY WESTWATER CANYON

### COLORADO RIVER

#### MEETING THE EXPEDITION

##### **Q. WHERE DOES THE TRIP BEGIN AND END?**

**A.** The Westwater Canyon Trip begins and ends in Moab, Utah.

##### **Q. I'M FLYING, WHERE DO I MEET THE TRIP?**

**A.** Moab can be reached via Salt Lake City, UT or Grand Junction, CO. It is generally less expensive to fly into Salt Lake, whereas flying into Grand Junction is closer and a much quicker transfer to Moab. Driving time to Moab from Grand Junction is two hours, from Salt Lake, four hours. Several options for transfers from either Grand Junction or Salt Lake are available. Charter flights are available for both routes, rental cars and shuttle services are available at each airport. General information concerning transfers and related costs are provided on the other side of this sheet.

##### **Q. I'M DRIVING OUT. WHERE DO I MEET THE TRIP?**

**A.** In Moab, UT.

##### **Q. IS THERE AN ORIENTATION MEETING?**

**A.** An orientation meeting will be held at 8:00 p.m. the night before the trip begins at the World Wide River Expeditions' warehouse. **After arriving in Moab please call 259-7515 to check in and verify meeting time and place.**

##### **Q. WHERE SHOULD I STAY IN MOAB?**

**A.** The following is a short list of motels in Moab.

Aarchway Inn	(800) 341-9359
Big Horn Lodge	(800) 325-6171
Red Stone Inn	(800) 772-1972
Best Western	
Canyonlands Inn	(800) 528-1234
Greenwell Inn	(800) 528-1234
Comfort Suites	(800) 228-5150
Sunflower Hill B & B	(800) 662-2786

For a complete list of area accommodations visit:

[www.discovermoab.com](http://www.discovermoab.com)

All hotel/motel reservations are the responsibility of the client or the travel agent.

##### **Q. WHAT TIME DOES THE TRIP END AND WHEN WILL I BE BACK IN MOAB?**

**A.** The boats arrive at the takeout about 3:00 p.m. where you will be transported back to Moab by bus or van by 3:30 p.m.

#### LUGGAGE STORAGE

##### **Q. HOW SHALL I CARRY MY CLOTHES AND PERSONAL ITEMS TO THE RIVER?**

**A.** Unless you are traveling to other destinations after your river trip, for which a suitcase may be needed, we recommend you bring your clothes, personal items and any packaged liquor in a soft nylon bag no larger than 12"X12"X24". At the warehouse you will receive a dry bag (water-resistant, rubber bag) into which you will transfer the items from your soft nylon bag. The dry bag also contains your sleeping bag and foam pad. Do not bring suitcases or backpacks to the river (pack light).

##### **Q. WHAT DO I DO WITH MY EXCESS LUGGAGE?**

**A.** Excess luggage may be stored at your hotel. If your hotel does not provide storage, we can arrange for storage at our office. If you are driving to Moab, luggage can be locked in your car and parked at our warehouse parking area during your river trip.

#### WHAT TO EXPECT ON THE TOUR

##### **Q. WHAT KIND OF WEATHER CAN WE EXPECT? WILL IT RAIN?**

**A.** Throughout the summer months, temperatures range from 80 to 100+ degrees. The evenings are 10-15 degrees cooler. Occasional summer rains occur. Rain is more frequent in May and June, than in July and August. Passengers should come prepared for rain at any time during the boating season.

##### **Q. SHOULD I BRING A CAMERA?**

**A.** We encourage you to bring a camera and plenty of film to record your river adventure. To protect your camera, store it in two zip-lock bags. On the river, water resistant ammo cans are provided by WWRE for easy access and storage. We have found that the disposable waterproof cameras work well.

##### **Q. WILL I NEED MONEY ONCE I LEAVE THE HOTEL?**

**A.** River maps, t-shirts, sunglasses, sunscreen, squirt guns, and other items are available in our company store before and after your trip. You may want to keep some money with you for gratuities for your guides. Do not bring anything that you cannot afford to lose - airline tickets, car keys, wallets, jewelry, etc. We suggest bringing a photo ID and a credit card for emergency purposes only.

##### **Q. WHAT ABOUT GRATUITIES?**

**A.** You should never feel that a gratuity is automatically expected from you, but it is a great way to acknowledge excellent service. Our guides work hard to make each expedition a memorable and rewarding experience for you. May we suggest \$10-\$20 per person per day given to your trip leader who will then distribute it evenly with all the guides on your trip.

##### **Q. ARE THERE MAPS AVAILABLE TO PURCHASE BEFORE THE TRIP?**

**A.** There is an excellent waterproof map available through our office. It provides a mile-by-mile description of the historical and some geological aspects of the river. The map covers a much larger section of the river than we actually run and is a beautiful and useful souvenir of your trip. This is the same map your guide uses. Cost is \$16.95 plus \$3.00 for postage. To order call (800) 231-2769. This map is also available in our office at the beginning of your trip.

##### **Q. WHERE DO I PURCHASE BEER AND SOFT DRINKS?**

**A.** You may purchase beer and soda pop in Moab the night before your river trip. Because of limited space available on the rafts, we recommend only bringing 2 six-packs of cans per person. Drinks are placed in a drink cooler as space is available. We provide water and lemonade on the rafts during the day. Coffee, tea and hot chocolate are available in camp, in addition to the water and lemonade. Any wine or liquor will need to be packed in your dry bag. **PLEASE TRY NOT TO BRING GLASS.**

**NOTE:** Consumption of too much alcohol by some individuals can destroy the full enjoyment of a wilderness river trip for other passengers. A person has less control in dangerous situations when excessive amounts of alcohol have been consumed. If you view excessive consumption of alcoholic beverages an essential element in your wilderness experience we suggest that you charter a private trip.

**Q. WHAT ARE THE CLASSIFICATIONS OF THE RAPIDS?**

**A.** We get numerous calls asking about the classification of rapids. Oftentimes, clients have participated in a paddle raft experience on the smaller, mountain streams, located in their areas where the difficulty of the river is graded I-VI, with VI being unrunnable. Such a grading system doesn't work very well on the larger rivers (Colorado, Green & Main Salmon) as we've never encountered a VI, even during periods of extreme high water. What may be classified as a potential six, quickly drops to a five, then a four, three and two. As the summer wears on, the level of the river drops dramatically. The best gauge we can give is that the rivers we operate on are at their highest, fastest and meanest level early in the boating season (late May through late June) and at their lowest level in July and August.

**Q. WHAT EQUIPMENT WILL I RECEIVE?**

**A.** Water-resistant rubber bag (dry bag)\*\*  
Sleeping bag, foam pad or cot, tarp  
Personal ammo can\*\*  
Eating utensils  
A souvenir mug you may keep  
\*\* An ammo can is an army surplus, water resistant metal can measuring 12"Lx6"Wx7"H. It is the storage unit on the raft that is available to you during the course of the day. The dry bag, which contains your soft nylon bag items, sleeping bag and foam pad will be secured to the raft during the day and not accessible except in camp.

**Q. ARE TENTS PROVIDED?**

**A.** Your guides will bring along sufficient tents for two people per tent plus a few extra to accommodate those traveling alone. These are comfortable, roomy tents available for your use. As the guides have the communal camp to set up, passengers will set up their own tents.

**Q. WHEN WILL I RECEIVE MY CAMPING GEAR?**

**A.** The camping gear will be already packed with your sleeping bag, foam pad, and ground cloth and will be given to you at the orientation meeting the night before your departure. The bags and ammo cans are numbered. Once you take a bag and can, you will need to remember the number so you will be able to claim your personal equipment each evening.

**Q. WHAT ARE THE TOILET FACILITIES LIKE?**

**A.** For your comfort and convenience, a portable toilet is set up in camp. Usually it's in a "John" tent, but sometimes it's in a secluded place behind a large rock or clump of trees. The toilet is available each evening and morning and for emergencies during the day. Our guides (both male and female) are sensitive to the unique challenges that may be encountered by women while traveling in a wilderness area. Please don't hesitate to ask if there are questions concerning these issues. It is helpful for women to wear 2 piece swimsuits and/or have a skirt or wrap around sarong to wear while on the trip for more privacy. Ziploc bags are handy for storage and disposal of feminine hygiene products.

**TRIP ITINERARY**

**DAY 1:** The meeting time is 7:00 a.m. at our office. Those who have their own vehicles will be given directions at the orientation to our office where cars can be safely parked for the duration of your river trip. If you don't have a car we can provide transportation to our office. After the cars are parked, but or van transportation is provided for the 1.5 hour drive to the river put-in. At the river, the guides will set the boats up. An orientation on river safety will be given before the trip is launched. The first day will be spent rafting through Westwater Canyon, running numerous rapids, enjoying magnificent scenery, short side hikes, and learning the fascinating history of the canyon. Camp for the evening is on a sandy beach. A short van trip may be used to get to a more scenic campsite from the takeout.

**DAY 2:** Enter Fisher Towers and Castle Valley section of the river. Incredible views can be seen of magnificent rock formations, much of which has been featured in movies and commercials. Today you will run smaller rapids in inflatable kayaks and the larger rafts you used in Westwater Canyon. Enjoying leisurely floating, swimming and water fighting can all be done on the last day. After lunch, your trip will end with a 20 minute ride back to Moab by 3 p.m.

**CANCELLATION AND INSURANCE**

**Q. WHAT IF I MUST CANCEL MY TRIP RESERVATIONS?**

**A.** We will gladly refund your deposits and payments, less a \$50.00 per person cancellation fee, for written cancellation notices received 60 days prior to your departure. Should you cancel between 60 and 21 days prior to your departure date, you will forfeit all deposits. If you cancel within 21 days of tour departure, you will forfeit all monies received by WWRE. No refund for no shows. **Our cancellation policy applies in every instance. We strongly encourage you to purchase Trip Cancellation Insurance.** Please see the enclosed policy order form that explains the travel insurance policies. Pre-existing conditions will be covered if policy is paid in full within 7 days of initial reservation.

**Q. CAN I CHANGE MY RESERVATION TO A DIFFERENT DATE?**

**A.** Changes can be made, based upon availability, to another date or trip. A \$25.00 per person fee will be assessed for every date change to the initial reservation after the \$200.00 deposit is received in our office. Changes within 21 days of trip departure will be charged a \$50.00 per person fee.

**Q. IS OTHER TRAVEL INSURANCE AVAILABLE FOR PURCHASE?**

**A.** Yes, a policy can be obtained online through [www.travelinsured.com](http://www.travelinsured.com) or [www.travelguard.com](http://www.travelguard.com). Please read the policy carefully and decide which coverage applies to your specific needs.

**TRANSFER INFORMATION**

**Salt Lake to Moab:**

Commuter flights available through US Airways. Flight time approximately 1 hour. \$148 R/T advanced purchase. All major car rental companies have offices at the Salt Lake Airport. Bighorn Express.com  
Ground shuttle service operating between Salt Lake and Moab. Round trip fare is approximately \$130.00 per person. Road time is approximately 5 hours. (888) 655-7433

**Grand Junction to Moab:**

Charter flights available. Flight time is approximately 35 minutes. \$250 R/T Please call our office for more information.  
Thrifty, Budget, Avis, Hertz & National car rental companies all have offices at the Grand Junction Airport.  
Gisdho is a ground shuttle service operating between Grand Junction and Moab. Cost is \$140.00 for 1-5 passengers. \$30.00 for each additional passenger. Drive time is about 2 hours. (888) 226-5031

**Ground transfer from the Moab airport** is available and drive time is approximately 1/2 hour. Call for rates. Approximately \$15.00 per person.

Roadrunner shuttle: (435) 259-9402  
Coyote Shuttle: (435) 259-8656

**Reservations for all ground transfers are the responsibility of the client or travel agent.**

**Responsibility:** Although World Wide River Expeditions takes every precaution when it comes to passenger safety, whitewater rafting has some inherent risks. Each participant will be required to sign an acknowledgment of risk form before participating. Parents must sign with minor children.

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If you have additional questions that need to be answered, including inquiries regarding weather, scheduling, equipment or pricing, please contact us at:

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